



# Complaints & Disciplinary Workshops

**Are you or your clubs committee confident in dealing with a complaint?  
What would your committee do if a Parent refused to do Parent Rota Duty?  
How do you know what is a COMPLAINT and what is DISCIPLINARY action?**

If you are unsure about any of the above or any similar issues Swim Ireland's  
**NEW** workshop is for you.

Unfortunately we are faced with difficulties in clubs that sometimes need to be dealt with; by using working examples the Swim Ireland Complaints & Disciplinary Officer will provide your committee with the knowledge and skills to ensure you are confident in dealing with any issues that may arise in your club. Workshops will be held in each region.

**Tuesday 18<sup>th</sup> February 7pm-9pm – Tuam (Ard Ri House Hotel)**

**Thursday 20<sup>th</sup> February 7pm-9pm – Mallow (The Hibernian)**

**Tuesday 25<sup>th</sup> February 7pm-9pm – New Ross (Brandon House Hotel)**

**Wednesday 26<sup>th</sup> February 7pm-9pm - Dublin (Swim Ireland, Irish Sport HQ)**

**Tuesday 4<sup>th</sup> March 7pm-9pm – Ulster (TBC)**

**Wednesday 5<sup>th</sup> March 7pm-9pm – Belfast (TBC)**

**To book a place or for further details please contact your Club Support Officer**

**Munster—Cathal Geraghty (mso@swimireland.ie)**

**Leinster—Aisling McKeever (Iso@swimireland.ie)**

**Connacht—Vincent Finn (cso@swimireland.ie)**

**Ulster—Ruth McQuillan (ruth@swimulster.net)**

**Adam Cox (membershipmanager@swimireland.ie)**